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Attorney Docket: 053403-0261766
Client Reference: LB-004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re PATENT APPLICATION of: MISHRA
Application No.: 09/784,643

Confirmation Number: 5558
Group Art Unit: 2663

Filed: February 15, 2001

Examiner: Ferris, Derrick W.

Title: WEB-ENABLED CALL MANAGEMENT METHOD AND APPARATUS

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated June 25, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 7 of this paper.